

Addendum #1 is issued in response to submitted questions and to provide further clarity.

Question 1 - Appendix C, section 3.1 are there specific plans or part numbers for the Calling Plans and Telephony options?

Answer 1 - There are no specific plans or part numbers, proponents are asked to provide all available options.

Question 2 - Appendix D, section 2.1.2, 2.1.2.1.1. please elaborate on “day-to-day technical support?”

Answer 2 - Technical support to the software licensing process, the VLSC, and escalation/follow-up with Microsoft for licensing and technical support issues as required.

Question 3 - Appendix D, section 2.1.2, 2.1.2.1.5. Please elaborate on this point.

Answer 3 –Appendix D, section 2.1.2, para 2.1.2.1.5., delete in its entirety.

Question 4 - Please disclose the collaborate current price level (A,B,C).

Answer 4 – Microsoft have requested that HISS not disclose any discounts or pricing provided through their agreements. The volumes detailed in Appendix D – RFP Particulars, table 3.2.1 are those of the HISS CASA’

Appendix C – Pricing

The intent of the table below to is capture unit prices per year in Canadian dollars (excluding HST) for the for the ‘M365 A3’, ‘M365 A5 step-up’ and ‘Calling plan and telephone licensing fees’ portions. The table may be expanded to include all applicable options for ‘Calling plan and telephone licensing fees’. The ‘Percentage off remaining Microsoft Pricebook items’ line item proponents are expected to provide a % discount off the published list price for additional items not included above.

Item	Unit price (excluding HST)
M365 A3	<i>Unit price per year in CAD</i>
M365 A5 step up	<i>Unit price per year in CAD</i>
Calling plan and telephony licensing fees	<i>Unit price per year in CAD Expand if necessary</i>
Percentage off remaining Microsoft Pricebook items	<i>% off published price</i>

Note - Proponents are directed to the **messages** section of the Bonfire project for additional responses to submitted questions.